

Table of Contents

1 Introduction	2
2 Getting Started	3
2.1 Feature Overview	3
2.2 System Requirements	4
2.3 First Steps	5
3 Features	6
3.1 What the Checks Cover	6
3.2 Repairing Detected Problems	7
3.3 Windows Recovery Environment	8
3.4 Results, Logs and Troubleshooting	9
4 Settings and Updates	10
5 Frequently Asked Questions	11
6 More from O&O	12
6.1 Support and More from O&O	12

O&O Check&Repair Documentation

Check Windows components, system files, the system drive and the recovery environment, then repair detected problems.

This English user guide explains how to get started, use the main features and interpret the results. Choose a chapter from the sidebar, or follow one of the links below.

- First Steps: complete your first session.
- Feature Overview: find the right workflow.
- System Requirements: check access and prerequisites.
- Frequently Asked Questions: resolve common questions.
- Support: prepare a support request.

Menu names and buttons in this manual use their English labels. If your application uses another language, the controls remain in the corresponding places.

Feature Overview

Check Windows components, system files, the system drive and the recovery environment, then repair detected problems.

Feature	Learn how to use it
What the Checks Cover	Read the guide
Repairing Detected Problems	Read the guide
Windows Recovery Environment	Read the guide
Results, Logs and Troubleshooting	Read the guide

Start with First Steps for a complete first session. See System requirements for access and operating requirements.

The chapters describe the controls available in the current application. A feature may be unavailable when its required Windows service, device information or permissions are missing.

System Requirements

Windows and the application package

Use the Windows application package supplied for your computer by O&O Software or by the O&O product that includes this tool. The current application targets Windows 10 and Windows 11. Individual features depend on the operating-system version, services, permissions and hardware available.

The application requires administrator rights at startup for Windows maintenance operations. A network connection may be needed for repair source data.

Before starting

Keep the application in a writable, stable location when using a portable distribution. Use the complete O&O-supplied package for your architecture; copying one file out of a development build may omit required runtime components.

A browser is sufficient to read this online manual. The manual itself does not install the Windows application. Network access is needed to open online help and support pages or check for application updates.

First Steps

1. Save your work and start **OOCheckAndRepair.exe**, or launch it from your O&O product's tools.
2. Approve the Windows administrator prompt. System maintenance needs elevated permissions.
3. Select the checks you want to run: **Check component store**, **Check system files**, **Check disk** and **Check Windows recovery environment**.
4. Choose **Check** and wait. The window shows the current topic and step number; the selected options are locked while the run is active.
5. Review the marks beside the checks. If the initial check finds problems, the action changes to **Repair**.
6. Choose **Repair** when you are ready to let the tool repair the selected areas. Keep the computer powered and allow the run to finish.
7. If problems remain, choose **Show log file** when offered and follow the troubleshooting guidance.

Repair Changes Windows

Keep a current backup of important files before repairing the system. Cancelling an active repair can leave Windows in an inconsistent state.

Running the first check does not automatically start the repair pass. See Checks for the scope of each option.

What the Checks Cover

The four options address different parts of the running Windows installation. Select at least one option to enable **Check**.

Option	What it checks	Repair behavior
Check component store	The health of the Windows component store used for servicing	Uses Windows servicing functionality to restore component-store health.
Check system files	Protected Windows system files	Uses System File Checker to verify files during checking and repair them during the repair pass.
Check disk	File-system consistency on the configured system drive	Requests file-system repair through Windows disk-checking functionality.
Check Windows recovery environment	Availability and version suitability of the recovery image	Attempts to restore a suitable Windows recovery environment.

Choose the appropriate scope

For a general check, leave all four selected. To investigate one reported problem, select the relevant area. The result describes only the checks you selected; it is not a complete hardware or malware diagnosis.

The disk check concerns file-system structures. It does not provide a drive lifespan estimate or replace a hardware health test. Check&Repair's window does not offer an arbitrary drive picker.

The tool performs the selected checks in order: component store, system files, disk, then recovery environment. Some steps can take several minutes and their progress may advance unevenly.

Repairing Detected Problems

From checking to repair

After a check reports a problem, the main action becomes **Repair**. Review the selected areas before starting. The repair pass operates on the selected areas, rather than offering a separate repair button for each failed row.

Repairs use Windows maintenance facilities. They may need network access to obtain repair or recovery data. If Windows servicing cannot find suitable source data or a required service is unavailable, the repair can fail even though the problem was detected correctly.

Let the operation finish

Keep the computer connected to power. Avoid starting another Windows repair or servicing operation at the same time. Wait for the result before closing the application or restarting Windows.

If you choose **Cancel**, the application asks for confirmation. During repair it gives an additional warning because interruption can leave an inconsistent system. Cancellation is a request to stop the work, not a rollback of changes already performed.

When problems remain

Open **Show log file** when offered and record the failing area and error text. Follow any restart instructions shown by Windows. After the required restart, check the affected area again. Repeating repair without understanding the logged error may not resolve a missing source, permission issue or damaged recovery setup.

Windows Recovery Environment

The Windows recovery environment provides tools used for recovery and maintenance when Windows cannot run normally. Check&Repair verifies that recovery image data is present and suitable for the running Windows version.

Check before repairing

Select **Check Windows recovery environment** and choose **Check**. A failure can mean the image is missing or does not match the current Windows installation. Read the reported message before choosing **Repair**.

Recovery repair can involve obtaining and preparing replacement recovery data. Keep a working network connection and enough free space for temporary data. Allow the process to finish before shutting down.

Additional recovery prompts

If the recovery environment is missing, the repair can ask for another step:

- **Set up a recovery partition and environment:** offered when a local recovery image is found. This changes the recovery configuration and may create a partition; read the prompt before accepting.
- **Download a recovery image:** offered when no local image is found. A suitable download location may not be available for your Windows version.
- **Recover from a Windows ISO file:** offered as another source when no image is available. Select a suitable Windows ISO in the file picker when requested.

These steps require your response. Declining or cancelling an image-selection prompt can leave the recovery check unresolved. Keep a current backup before accepting changes to recovery partitions.

If recovery repair fails

Record the exact error and check the log if offered. Include the Windows version and the Check&Repair version when contacting support. Do not delete or resize recovery partitions merely because this check failed; the check result alone does not identify a partition-layout solution.

A successful check confirms this part of the configuration. It does not test every possible recovery scenario or create a backup of your files.

Results, Logs and Troubleshooting

The window displays a status beside each selected check and a combined result at the end. A successful result applies to the selected areas in that run.

A check fails

Let the initial run finish. When **Repair** is offered, decide whether to run the repair pass. If the repair still reports inconsistencies, choose **Show log file** and note the failing step, message and any error code.

Progress seems slow

Servicing and file-system checks can take several minutes depending on disk speed and the amount of data. A percentage that stays unchanged for a while is not by itself proof that the program has stopped. Keep the computer powered and watch the current topic and status.

The application cannot start

Approve the UAC prompt with an administrator account. Use the complete executable supplied by O&O or the host product; a developer build may depend on additional runtime files. If a required file is reported missing, repair or obtain the application again through its original source.

Information for support

Provide the application version, Windows version, selected checks, whether you ran Check or Repair, and the error or relevant log excerpt. Review logs for personal paths or other private information before sharing them. See [Support](#).

Settings and Updates

Open the gear icon in the main-window header to reach **Settings**.

Language and appearance

The General settings let you choose a language and display mode. Light and dark modes control the application's appearance; a system-based choice follows Windows. A changed language can require an application restart; follow the message in the dialog and finish active work first.

When this tool runs as part of an O&O product, it can offer an option to follow that product's language and appearance.

Application updates

The **Updates** page controls automatic update checks and shows the last check and its result. Use **Check now** to check manually. A newer version is announced in the main window's status bar; choosing it asks before downloading and applying an update.

The normal automatic check runs at most once per day when the application starts. An available update is not downloaded merely because a background check found it. The update process validates the downloaded application and restarts the tool to replace it.

Finish active work before updating. If the package cannot replace itself, the update action opens the download page instead. Checks are suppressed in a Windows recovery environment.

An application update changes the tool itself. It is separate from the Windows or file-system operations described in the feature chapters.

Frequently Asked Questions

Does Check automatically repair Windows?

The initial run checks the selected areas. If it finds problems, the main action becomes **Repair**, which you choose separately.

Why does the app need administrator rights?

It uses Windows servicing and disk-maintenance functions that require elevation, so Windows asks when the app starts.

Can I cancel?

Yes, using **Cancel** and the confirmation prompt. Repair adds a warning because changes already performed are not rolled back. Let a repair finish whenever possible.

Can I choose another disk?

The current main window checks the system drive and has no drive selector.

Does a green result mean the entire PC is healthy?

It means the selected checks did not report an inconsistency in that run. It is not a malware scan or comprehensive hardware test.

Why did repair not fix everything?

The Windows maintenance operation may require source data, network access or a working recovery configuration. Open **Show log file** when offered and send the relevant error to support.

Support and More from O&O

Get help

Press **F1** or use the help button to open online help for the current window.

For assistance, visit O&O Software Support. Include:

- The O&O Check&Repair version and your Windows version.
- The steps that led to the problem.
- The exact message and any error code.
- Relevant findings or log excerpts, if available.

Review reports and logs before sharing them: they can include file paths, process names or other machine details.

Product information

See the O&O product catalog for downloads, product descriptions and licensing information for the package you use. If this tool was supplied with another O&O product, include that product's name and version in your support request.

O&O Software also offers tools for backup, recovery, storage optimization and Windows administration. Choose a tool according to the task you need to perform; reading this manual does not install or activate another product.